GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:1946
ANSWERED ON:14.03.2017
Security Establishments
Kateel Shri Nalin Kumar;Suresh Shri Doddaalahalli Kempegowda

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Government has taken note that the videos posted in the social media by Police personnel are a reflection of how the Central Armed Police Forces (CAPF) is still following colonial-era practices:
(b) if so, the details thereof;
(c) whether the Government has taken any serious steps to initiate a comprehensive study into the internal health of security establishments in the country;
(d) if so, the details thereof;
(e) whether the Government has taken any initiative to tackle the said issue jointly with the security establishments; and
(f) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI KIREN RIJIJU)

(a) to (d): Grievances of Force personnel raised including those through social media are duly taken note of for enquiry and efforts are made for mitigating the hardships. Grievances and their redressal are duly monitored by each of the Forces through their Grievances Redressal
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mechanism. Grievances cannot be construed as indications of colonial-era practices.
Improvement in service conditions/amenities and welfare of the force personnel is a continuous endeavour. A study was got conducted through Bureau of Police Research & Development(BPR&D) into the factors causing stress and suggest remedial measures. Another similar study was got conducted through Indian Institute of Management, Ahmedabad (IIMA) for BSF and CRPF. Based on the above reports, various measures have been taken to boost the morale of the personnel and improve the working conditions and reduce stress among the force personnel. These are at Annexure-I.

(e) to (f): All welfare/service related matters are co-ordinated with due consultation with the Forces.

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